Travelport launches free Airline Health & Safety Tracker

By **News Desk** - July 31, 2020

In response to demand from travellers and travel agents for information on airline health and safety measures, Travelport, a leading technology company serving the global travel industry, has announced the launch of the <u>Travelport Airline Health & Safety Tracker</u>. The tool, which is free of charge and available to both Travelport customers and the wider industry, highlights the safety measures being undertaken by more than 80 of the world's largest airlines – all available at a glance.

It is delivered to both online and offline travel agencies through the recently launched Travelport COVID-19 Smartpoint Plugin, Travelport's API-based merchandising solution, Branded Fares Data File, and the company's COVOD-19 Resource Hub, which is also available to the general public.

The new tool provides detailed information on a range of topics, including: lockdown rules, entry requirements and quarantine measures for travellers. Country-level information can be displayed at the click of a button, allowing agents to advise their customers easily and instantly.

Kyle Moore, Global Head of Customer Strategy and Marketing, Travelport, said: In recent months, the travel industry has introduced a wide array of robust health and safety measures to enable a safe and responsible return for travel. As we sit at the heart of the industry, both aggregating, and enabling the merchandising of, travel content from all corners of the world, we are in a natural position to bring this information into a single place and deliver it to travel agents and travellers."

"Using our leading technology, we believe this tool will help travellers to match their travel needs with the safety measures they expect, bringing back confidence in travel and supporting a strong industry recovery," added Moore.

Sandeep Dwivedi, Chief Operating Officer at InterGlobe Technology Quotient, said: "Gradual shifts towards safer journeys with refined safety measures is leading us to an evolving industry. To be able to track and match these safety measures with respective requirements shall lay genesis for a better travel booking experience; one that is frequently ensured by Travelport, lately with the Airline Health and Safety Tracker.

"This readily accessible aid shall undoubtedly bring much respite from tedious manual searching and help travellers meet their respective requirements," he added.

The Travelport Airline Health & Safety Tracker1 monitors the use of seven sought-after safety measures: mandated use of face masks, socially distanced seating, temperature checks before boarding, improved air filtration, enhanced cleaning programs, reduced onboard food and beverage services, and mandated traveller health certification or declaration. The data is presented in a simple visual format and is updated by Travelport on a weekly basis.

In the Travelport COVID-19 Smartpoint Plugin2, which can be downloaded from Travelport Marketplace, the information is available alongside details on government restrictions, lockdowns and safety measures updated on a daily basis by global travel safety intelligence provider, Safeture. Information can be surfaced at the click of a button, based on the itinerary being booked.

As the airline safety information is also available through Travelport Branded Fares Data File, Travelport's online travel agency, corporate booking tool, and travel meta-search customers can easily integrate Travelport Airline Health & Safety Tracker data into their own booking tools.

Additionally, all of the information is available on the Travelport COVID-19 Resource Hub, along with comprehensive information on travel restrictions across the world; airline, hotel and car policy trackers; direct links to Travelport support services, and guides to the best way to use technology during the crisis.